

# What do you need?

As a minimum you need a PC (Microsoft Windows, Pentium or greater, 16MB RAM) or an Apple Mac (OS 7.5 68030 or greater, 8MB RAM), connected via modem (14.4Kbps). Just complete the subscription application on page 3.

We provide, as a free service to our subscribers, the necessary Microsoft Windows and Apple Macintosh software on CD-ROM and a user manual which will help you connect. Once the software and modem have been installed, subscribers can then access the Internet via OntheNet.

## What is the Internet?

The Internet is the largest computer network in the world, now spanning the globe with millions of computers and an estimated 160 million users growing at over 100% per year. Gold Coast and Brisbane residents can enjoy these benefits with a local call through OntheNet.

**Electronic Mail (email)** -Allows exchange of letters and messages with friends and colleagues around the world. Each subscriber receives their own electronic mailbox and unique mail address. e.g. joe@OntheNet.com.au

**World-Wide Web (WWW)**-WWW is a huge hypertext database of multi-media information (text, graphics, sound and video). Topics such as sport, travel, art, music, politics, science, business and of course surfing may be found on the WWW. This information may be navigated easily with "point and click" graphical software.

**File Transfer Protocol (FTP)**-Allows the search and download of the latest freeware games and utilities, product information, pictures, sounds and much more.

**Usenet News**-Bulletin board style discussions organised in around 5,000 different categories. Exchange ideas and debate with groups of people with similar interests from around the world

**Internet Relay Chat (IRC)** -Interactive discussions. At any time of the day, there are thousands of chats waiting for your participation. Converse and make

## OntheNet Usage Policies GENERAL CONDITIONS

### 1. INTERPRETATION

"Access" means dial-up access to the worldwide computer network known as the Internet. "Access Level" means the number of hours of Access the Subscriber has agreed to subscribe to under the particulars.

"Fee" means that amount in respect of providing Access as specified in the Particulars and which is non-refundable to the Subscriber.

"Invoice" means the invoice issued from time to time by On the Net to the Subscriber and stating the Fee and the due date for payment of the Fee.

"Term" means the period of time from execution of this Agreement until the expiration of the Access Term specified in the Particulars which shall in any case not be less than 12 months.

### 2. ACCESS

2.1 In consideration of payment by the Subscriber to On the Net of the Fee On the Net shall provide the Subscriber with Access to the Internet for the corresponding Access Level.

2.2 The Access shall be available 24 hours a day, seven days a week, except for service times which On the Net shall advise to the Subscriber from time to time.

2.3 On the Net shall provide the Subscriber with a Login ID code, password and other information required to enable Access. The Subscriber agrees that such information is not confidential and may be provided to any relevant Government Agency upon a bona fide request from same.

### 3. FEE AND PAYMENT

3.1 On the Net reserves the right to vary the Fee from time to time. On the Net shall give the Subscriber one month written notice of any such variation.

3.2 The Subscriber agrees to pay the Fee by either:  
(a) credit card and in which case the Fees shall be debited automatically from the Subscriber's credit card account by On the Net as it falls due, and in any events on the due date stated in the Invoice or  
(b) cash or cheque in favour of On the Net and in which case the Fee shall be paid by the Subscriber to On the Net in advance or on or before the due date stated in the Invoice.

3.3 Should the Subscriber's credit card number expire, or it becomes known to On the Net that the Subscriber's credit card will expire within 12 months of the date that the Subscriber applies for Access, or should On the Net otherwise be, unable to Debit the Fee to the Subscriber's credit card number, On the Net may immediately terminate the Subscriber's Access without notice.

3.4 If Access is terminated under this Agreement for any reason whatsoever except for reason of breach by On the Net of any of On the Net's obligations herein, the Fee is non refundable to the Subscriber and the remainder of the Fee in respect of the Term shall become due and payable by the Subscriber to On the Net within thirty (30) days of the date of termination.

### 4. SUBSCRIBER'S UNDERTAKING

4.1 The Subscriber agrees to provide all personal computer and communications equipment necessary to effect the Access.

4.2 The Subscriber agrees not to assign or otherwise transfer this Agreement or the Subscriber's rights under it, delegate the Subscriber's obligations or resell or sub-licence the Access.

4.3 The Subscriber shall be solely responsible for:

(a) All security measures, non-disclosure of personal log-in information and back up of any information;

(b) All use of the service whatsoever which is accessed through the Subscriber's password;

(c) Disclosure or loss of log-in information that incurs Fees or results in Access misuse.

4.4 The Subscriber undertakes and agrees with On the Net that On the Net does not and cannot monitor or control the content and information accessed via the Internet and On the Net shall not be held responsible in any way for any loss for any content or information Accessed via the Internet.

4.5 The Subscriber shall not use Access so as to interfere with or disrupt network users, services or equipment.

4.6 The Subscriber shall under no circumstances engage in mass posting of messages to inappropriate Usenet newsgroups or mass, unsolicited e-mailings. The Subscriber agrees to post advertisements only where appropriate and in venues that specifically encourage or allow advertising. The Subscriber agrees to respect the conventions of the newsgroups, lists and networks to which the Subscriber is posting, including rules more restrictive than, but not limited to, the above.

4.7 The Subscriber shall not, without proper authorisation, use the Access to access restricted information or aid the commission of a crime or infringe the rights of a third party.

4.8 The Subscriber agrees that the Access cannot be used by any other individual or group of persons for any activities of an illegal or fraudulent nature.

4.9 Certain Internet content via the Access may contain material, which the Subscriber may find inappropriate, offensive, inflammatory or adult in nature. On the Net disclaims any and all liability for the contents of such material.

4.10 The Subscriber hereby indemnifies On the net in respect of any loss or damage action claims suit or proceeding against On the Net by any person arising out of the Access by the Subscriber including but not limited to the transmission of any illegal and/or fraudulent material by the Subscriber.

### 5. LIMITATION OF LIABILITY

5.1 On the Net may monitor or keep any records of your Access that On the Net deems necessary.

5.2 On the Net does not warrant that the Access will be uninterrupted or error free, nor does On the Net make any warranty to the results obtained from the Access. The Access is provided without warranties of any kind, either express, or implied, other than those warranties implied into this agreement by legislation and which cannot be excluded. To the extent permissible by law, On the Net excludes all liability for any direct, indirect, special or consequential damages arising out of the supply or use of the Access or inability to effect the Access and where such liability cannot be excluded On the Net limits its liability, at its option, to the resupply or cost of resupply of the Access.

### 6. TERMINATION

6.1 This Agreement shall remain in place until it is terminated by On the Net giving one month written notice to the Subscriber. The Subscriber may terminate this Agreement prior to the expiration of the Term only in the event of breach by On the Net under this Agreement. On the Net reserves the right to terminate the Access without notice if, in the opinion of On the Net, the Subscriber misuses or abuses the Access or has breached its obligations herein. What constitutes misuse or abuse of the Access is determined by On the Net.

### 7. NOTICES

7.1 All notices to be served on either party by the other shall be in writing and shall be sent by hand delivery, post or facsimile or electronic mail to the parties hereto at their respective addresses as specified in the Particulars.

### 8. GENERAL

8.1 This Agreement shall be governed by the laws in force in the State of Queensland and each party hereto submit to the exclusive jurisdiction of the Courts of that State.

8.2 If the Subscriber is younger than 18 years of age as at the date of this Agreement, a parent or legal guardian must enter into this Agreement and assume responsibility for all aspects associated with the use of Access.

8.3 This Agreement constitutes the full and entire understanding and agreement between the parties in relation to the Access.

Network Technology (Aust) P/L  
(ABN 71 096 864 836)  
trading as OntheNet

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Bond University, Q 4229  
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● FREE EMAIL SUPPORT ● FREE TELEPHONE SUPPORT ● FREE DETAILED ON-LINE TIME REPORTS ● FREE PLAN SAVER ADVICE

OntheNet

PREMIUM INTERNET SERVICE

Application Form

● FREE DETAILED ON-LINE TIME REPORTS ● FREE PLAN SAVER ADVICE



OntheNet is the Gold Coast's largest and longest established internet service provider (ISP). Based at the Bond University Research Park, our core focus is on customer satisfaction and user friendly service.

## Why are we the best ISP for you?

- First Internet provider on the Gold Coast, serving since January 1995
- Thousands of happy subscribers from business, home, government, health and education
- Free personal homepage space for subscribers
- A no busy signal policy for modems
- Multiple links to the Australian Internet backbones
- Professionally powered by SUN SPARC servers, CISCO routers, backed up nightly with DAT tapes to ensure no data loss
- Uninterruptible Power Supplies (UPS) are used to keep you connected during a power failure
- Gold Coast Business of the Year Category Finalist (1997)
- OntheNet staff have over 40 years of computing experience, specialising in computer internetworking in research, education and commercial settings
- Experience in Microsoft Windows, Apple Macintosh, UNIX and numerous other computing and network environments

## Customer Service

Specific "Customer Services" include

- Free Email support
- Free Telephone support
- Face to Face trouble shooting
- Free Detailed on-line time reports
- Free Plan saver advice
- Free Internet software (CD) and user manual

We have years of experience having been the first "full" internet provider in the region and have come to realise that long after the technology is mastered, the service is remembered. OntheNet has gone from strength to strength, with our focus resolute- "to provide quality internet connectivity to both commercial and personal users at an affordable price".

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## Premium Plan Subscription Choices

OntheNet currently offers a variety of plan types, to cater for all tastes and budgets. All plans include a full PPP dialup connection which allows graphical access to all internet services, e.g. Email, World-Wide Web etc.

| Start Up                                       | \$22 once only- | <input checked="" type="checkbox"/> |                 |                          |
|--|-----------------|-------------------------------------|-----------------|--------------------------|
| Plan Name                                      | Cost            | Hours/ Month included               | Extra Hour Cost |                          |
| Casual Dial Up Connections (Paid Monthly)      |                 |                                     |                 |                          |
| CAS01  | \$20 p/m        | 15hr/mth                            | \$2/hr          | <input type="checkbox"/> |
| CAS02  | \$40 p/m        | 40hr/mth                            | \$2/hr          | <input type="checkbox"/> |
| CAS03  | \$60 p/m        | 70hr/mth                            | \$2/hr          | <input type="checkbox"/> |
| Value 6 Dial Up Connections (Paid Half Yearly) |                 |                                     |                 |                          |
| VAL6   | \$200           | 40hr/mth for 6 months               | \$1.50/hr       | <input type="checkbox"/> |
| Value 12 Dial Up Connections (Paid Annually)   |                 |                                     |                 |                          |
| VAL12  | \$360           | 40hr/mth for 12 months              | \$1.50/hr       | <input type="checkbox"/> |
| Bulk Hour Plans (Usable within 12 mths)        |                 |                                     |                 |                          |
| BU01   | \$200 annually  | 100 hrs within 12 months            |                 | <input type="checkbox"/> |
| BU02   | \$300 annually  | 200 hrs within 12 months            |                 | <input type="checkbox"/> |
| BU03   | \$500 annually  | 500 hrs within 12 months            |                 | <input type="checkbox"/> |

All subscriptions are paid in advance and are non-refundable. Bulk hours must be used with 12 months of original purchase of the hours.

## Optional Extra Services

- Subscribers are allocated 2MB of storage free.
- Additional disk storage is available at \$2 per MB per month.
- Permanent modem and ISDN connections,
- Broadband Connection Services
- Virtual Web Servers
- Domain hosting
- Web site design/development
- Company wide Email solutions.

Dealer Stamp

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## Subscription Application

### Subscriber Details

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Phone Hm: \_\_\_\_\_ Wk: \_\_\_\_\_

Fax: \_\_\_\_\_

### Subscription Plan

Select your plan by ticking one of the boxes on page 2.

### Email Address

Write your preferred email address in the box below.  
( 8 characters or less )

 @OntheNet.com.au

**I will be using**

Apple Mac

Windows

**Installation Media**

Customers will be mailed a CD ROM & manual (on the CD) upon request only. Please tick here  if required.

I agree to abide by the OntheNet usage policies (Pg5)

Signature: \_\_\_\_\_

Payment Method:  cheque  credit card

Name on credit card: \_\_\_\_\_

Card number: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

Please debit the above credit card with the amount of my subscription fee each month unless I notify OntheNet otherwise before the expiry of my subscription period.

Signature: \_\_\_\_\_

Note: All subscriptions are charged in advance for the upcoming month along with any charges incurred from the previous month.

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